



**Topics Covered in the Program Include:**

1. Safe use of alternative options when handling high threat situations and conditions in the healthcare environment.
2. Understanding the four types of anger, effective and proven verbal de-escalation skills, body space parameters and emotional, medical and environmental causes of violence.
3. Handling acting-out, intoxicated, mentally ill and other potential physically violent persons by healthcare professionals.
4. Easy to learn and retain escapes from grabs, chokes, hair-pulls, flailing limbs and more is also covered.
5. Easy to learn and retain control, restraint, movement, and transport of abusive or violent persons with the non-weapon classified, tough cloth, Emergency Response Belt.®
6. Hands-on practical exercises and scenarios are conducted for real-life conditions
7. Documentation procedures for administrative reports when dealing with verbally and physically combative persons on healthcare property.
8. Student teaching, problem-solving considerations and certification procedures for training other personnel in the basic certification course.
9. Review and implementation of the TJA Health Care Self-Protection/Use of Force Policy.®
10. Program provides National Certification Credential as a healthcare *Certified Non-Violent Self-Protection Specialist (CNVSPS)*.



CERTIFIED TRAINER IN NON-VIOLENT SELF PROTECTION  
CNVSPS

TRAIN THE TRAINER  
CERTIFICATION COURSE

# NON-VIOLENT SELF-PROTECTION FOR HEALTHCARE TRAINERS

**“ TJA training takes control when you can no longer defuse a situation and it becomes physically violent”**

For course dates, locations and registration forms go to <http://www.tjapsi.com/courses/>

**COMPREHENSIVE  
CERTIFICATION COURSE  
WILL PROVIDE THE  
TRAINER WITH ALL THE  
TOOLS TO TRAIN YOUR  
LINE STAFF**



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**09-16-2010:** A poll of 100 emergency room doctors, conducted by *Truth On Call* for msnbc.com, found that 59 percent of doctors reported violence in the health care setting is a growing concern.

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**“Healthcare Professionals work in one of the highest at risk environments of uncontrolled, erratic and potentially violent behavior. Unfortunately these numbers are increasing at an alarming rate and most employers are not providing training until it’s too late.”**

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**08-2010:** AP - Violence against nurses and other medical professionals appears to be increasing around the country as the number of drug addicts, alcoholics and psychiatric patients seeking care climbs.

***Have you taken the necessary steps to train your staff and prevent law suits?***

*Thomas J. Archambault*

### **Train the Trainer Certification Course**

**COURSE PROFILE:** This three-day “train-the-trainer” certification course is specifically designed and developed for healthcare professionals. It is highly recommended for staff working in hospitals, nursing homes, assisted living, CCRC, adult day care, psychiatric facilities, hospice, home care agencies, rehab centers and drug/alcohol facilities. The “Train the Trainer” course is designed to provide a comprehensive curriculum to instruct the TJA Non-Violent Self-Protection® basic certification program to facility line staff. A thoroughly researched and realistic training program it fully addresses the contemporary issues and liability conditions facing healthcare professionals when dealing with verbally and physically combative patients, family members and visitors. A highly retentive “fully backed in court” certification program, it additionally provides a comprehensive, nationally based self-protection and use of force policy for healthcare facility implementation.

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**“The program delivers a multi-staff approach to the effective management of potentially dangerous conditions in any healthcare setting.”**

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**WHAT IS INCLUDED:** \$1,295 all trainer and student course materials, PowerPoint® program on a flash-drive, Emergency Response Belt® with carrier case, TJA Health Care Self-Protection/ Use of Force Policy and “backed in court” three-year nationally recognized instructor certification. Recertification is provided at low-cost for an additional three years via a recertification kit. Cost-effective, in-house training available on-site for your facility. **Call for a tailor-designed proposal.**



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**The company fully “backs in court” its training programs and certified instructors at NO COST\* in the unlikely event of litigation.**

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*Training Endorsed by **National Council of Certified Dementia Practitioners, LLC***  
[www.nccdp.org](http://www.nccdp.org).

**PREREQUISITE:** Registrants must have a two- or four-year degree, be a LPN, RN, EMT/paramedic, PT, OT, CTRS, ADC, LSW or LCSW and have five or more documented years employed in a healthcare facility.

**CERTIFICATION:** TJA Protection-Systems-International & TJA Use of Force Training, Inc. provide certification for this program. Nationally recognized and a highly evaluated, self-protection training firm, the company has more than 28 years of national and international training experience in the violence management field. TJA has trained and certified thousands of trainers from virtually every profession who have to handle potential and actual violent conditions.

*\*Plus travel and lodging fees.*

